

SMITHERS BARN REFUND & CANCELLATION POLICY

Last Updated: 12/09/2025

At Smithers Barn Cookery School Ltd, we want every child and family to enjoy our classes and workshops. Please take a moment to read our policy before booking.

1. Payment

- Full payment is required at the time of booking to secure a place in any class or workshop.
- Spaces are limited and allocated on a first-come, first-served basis.

2. Refunds

- We do not issue cash refunds for bookings.

3. Cancellations by You

- If you need to cancel your booking, you must notify us at least 48 hours before the scheduled class or workshop.
- In this case, we will issue a credit note for the full value of your booking.
- This credit can be used towards a future class or workshop, subject to availability.
- Cancellations made less than 48 hours before the event are non-refundable and not eligible for a credit note.

4. Cancellations by Us

- In the unlikely event that we have to cancel a class or workshop, you will be offered the choice of:
 - A credit note to rebook for a future class, or
 - A full refund.

5. Transfers

- Credit notes are valid for 12 months from the date of issue.
- They are transferable to another family member or friend if you are unable to attend.

8. Contact Us

For cancellations, credit note enquiries, or to rebook, please contact us:

Smithers Barn Cookery School Ltd

Email: Fran.taylor@smithersbarncookery.com

Phone: 07730 496604

