# SMITHERS BARN TERMS AND CONDITIONS

Last Updated: 12/09/2025

These Terms & Conditions govern the use of Smithers Barn Cookery School Ltd's website, bookings, and participation in our classes and workshops. By booking with us, you agree to these terms.

## 1. Bookings & Payment

- All bookings must be made through our website or via our approved booking system.
- Full payment is required at the time of booking to secure a place.
- Places are allocated on a first-come, first-served basis.

#### 2. Refunds & Cancellations

- We do not issue refunds for bookings.
- If you cancel a booking at least 48 hours before the scheduled event, you will receive a credit note for the value of your booking, which can be used towards a future class or workshop.
- Cancellations made less than 48 hours before the event are non-refundable and not eligible for a credit note.
- If we cancel a class or workshop, you will be offered a full refund or a credit note.

# 3. Children's Participation & Supervision

- Our workshops and classes are designed for children. By booking, you confirm you are the parent or guardian of the participant(s) or have obtained parental/guardian consent.
- Children must behave appropriately and follow instructions for health and safety reasons.
- We reserve the right to exclude any participant whose behaviour is disruptive or unsafe, without refund.

### 4. Health, Safety & Allergies

- Parents/guardians are responsible for informing us in advance of any allergies, dietary restrictions, or medical conditions.
- While we take great care to provide a safe environment, we cannot accept responsibility for allergic reactions or health issues arising from undeclared conditions.
- Our classes may involve the use of kitchen equipment. All activities are supervised, but participation is at your own risk.

# 5. Liability

- Smithers Barn Cookery School Ltd is not liable for any loss, damage, or injury sustained on our premises or during our classes, except where required by law.
- Personal belongings brought to classes are the responsibility of the parent/guardian and participant.

### 6. Website Use

- Our website and content are provided for personal, non-commercial use.
- You may not copy, reproduce, or distribute any material without permission.

# 7. Privacy & Data Protection

- We process personal data in accordance with our Privacy Policy, this can be found on the footer of our website.
- By booking, you consent to us using your information to manage your booking and communicate with you about classes.

#### 8. Changes to Terms

• We reserve the right to update these Terms & Conditions at any time. Any changes will be posted on our website.

#### 8. Contact Us

If you have any questions about these Terms & Conditions, please contact us:

Smithers Barn Cookery School Ltd

Email: Fran.taylor@smithersbarncookery.com

Phone: <u>07730 496604</u>

